STATUS OF POLICING IN INDIA REPORT 2020:
POLICING DURING COVID-19 PANDEMIC/LOCKDOWN
QUESTIONNAIRE - II <u>CIVILIANS</u>

INVESTIGATOR'S INTRODUCTION AND STATEMENT OF INFORMED CONSENT

My name is _____ and I have come on behalf of Centre for the Study of Developing Societies (also give your university's reference), a social science research organization and Common Cause, an NGO in Delhi. We are conducting a survey on people's perception and experience of dealing with the police. Every person over the age of 18 has an equal chance of being included in this study. You have been selected by chance. There is no risk and also no benefit in participating in this survey and your participation is voluntary. This survey is an independent study and is not linked to any political party or government agency. Your identity and the information you provide will be kept strictly confidential.

Participation in this survey is voluntary. We hope that you will take part in this survey since your participation is important. It usually takes 35 to 40 minutes to complete this interview. Please spare some time for the interview and help me in sucessfully completing the survey.

A1. Did the respondent give consent? *(Put a tick and then proceed with interview)* ☐

State ID ☐☐   **District ID** ☐☐   **Respondent S. No.** ☐☐☐

Z1. State

Z1a. City

Z1b. District _____

Z2. Name of the Respondent _____

Z3. Address of the respondent *(Give landmark)*: _____

_____

Date ☐☐ **Month** ☐☐

Investigator Roll No. ☐☐

Z4: Date of Interview *(dd/mm)* _____

Z5: Name of Investigator *(Write your Roll No. in the box)* _____

INTERVIEW BEGINS:

B1. What is your age? *(in completed years)* _____ 98. No Response *(Code 95 for 95 yrs & above)*

B2. Gender: 1. Male   2. Female   3. Other

B3. Up to what level have you studied? *(Record exactly and consult code book)*

_____ 9. No response

Q1. In last few months, many people got infected with Coronavirus. How many people got infected in your locality - many, a few, hardly any, or no one?

   1. Many   2. A few   3. Hardly any   4. No one   8. NR

Q2. Have you come across anyone who contracted coronavirus?   2. Yes   1. No   8. NR

Q3. In many regions, local people found it difficult to get access to basic essentials like food or medicines, during lockdown. How difficult was it for you and your family to get access to the basic essentials- very, somewhat, not much, or not at all?

   1. Very   2. Somewhat   3. Not much   4. Not at all   8. NR

Q4. According to you, when the lockdown was in place, did the presence of Police increase or decrease in your locality?   1. Increased   2. Decreased   3. Same as before *(silent option)*   8. NR

Q5. Compared to normal times, was your experience with the Police during the time of Corona outbreak/lockdown any different or was it the same as before?

<div align="center">1. Different   2. Same as before   8. NR</div>

Q5a. *(If 'different')* In what aspect did you find it different compared to the normal times? *(Right exact answer; Code from the codebook)* _____ 98. NR

Q6. During Corona outbreak/lockdown, Police instructed general public to follow various rules and regulations. How did you see all those messages and instructions given by the Police? Did you see them as a threat warning to scare you or did you look at that as an act of care/ protection?   1. As a threat   2. An act of care/protection   8. No response

Q7. During lockdown, whenever you went out of your home to buy essentials or for work, how much did you fear of the following - a lot, somewhat, not much or not at all?

	A lot	Somewhat	Not much	Not at all	NR
a. Fear of Police imposing fine/penalty or confiscating your vehicle	1	2	3	4	8
b. Fear of Police beating you	1	2	3	4	8
c. Fear of Police taking you to a hospital for testing	1	2	3	4	8
d. Fear of Police detaining/arresting you	1	2	3	4	8

Q8. When the lockdown was in place, did you visit a Police Station or contact Police via phone?

<div align="center">2. Yes   1. No   8. NR</div>

Q8a. *(If yes)* What was the reason for contacting the Police? *(Record exact answer; Code from the Codebook)* _____ 98. NR   99. Not applicable (NA)

Q8b. *(If yes)* Were you satisfied or dissatisfied with the help provided by the Police?

<div align="center">1. Satisfied   2. Dissatisfied   8. NR   9. NA</div>

Q9. When lockdown was in place, did you also encounter a situation where you needed to seek the help of Police but you avoided that?   2. Yes   1. No   8. NR

Q9a. *(If yes)* What kind of help did you want from the Police? *(Record exact answer; Code from the Codebook)* _____ 98. NR   99. Not applicable (NA)

Q9b. *(If yes)* And what was the reason for avoiding contacting Police? *(Record exact answer; Code from the Codebook)* _____ 98. NR   99. Not applicable (NA)

Q10. According to you, how much did the lockdown affect the normal functioning of the Police, like maintaining law and order or investigating crimes etc.- a lot, somewhat, not much or not at all?

<div align="center">1. A lot   2. Somewhat   3. Not much   4. Not at all   8. NR</div>

Q11. Do you have anyone in your family, relatives or friends, working with *(Name of the State)* Police?   2. Yes   1. No   8. NR

Q11a. *(If yes)* The State came across many cases of police personnel getting infected of Coronavirus. Did any police personnel in your family, relatives or friends get infected?

<div align="center">2. Yes   1. No   3. Not sure   8. NR   9. NA</div>

Q11b. *(If yes in Q11a)* How helpful was the Police department in providing essential medical care to him/her- very, somewhat, not much or not at all?

<div align="center">1. Very   2. Somewhat   3. Not much   4. Not at all   8. NR</div>

Q12. During Corona outbreak, how often did you encounter Police personnel following proper safety measures while dealing with public- always, many times, a few times, rarely or never?

<div align="center">1. Always   2. Many times   3. A few times   4. Rarely   5. Never   8. NR</div>

Q13. During lockdown, which medium did the *(name of the State)* Police use the most to communicate necessary information to the local people here? *(Write exact answer; Code from the Codebook)* _____ 97. Did not use any medium   98. NR

Q14. In many States, Police planned various 'awareness campaigns' in order to make citizens aware about Corona virus. Did you witness *(name of the State)* Police doing such campaign in this locality?   2. Yes   1. No   8. NR

Q15. How often did you receive relevant information regarding Coronavirus and lockdown on social media platforms, like Facebook and WhatsApp etc., by *(name of the State)* Police- very often, a few times, rarely or never?   1. Very often   2. A few times   3. Rarely   4. Never
                              8. NR   9. NA/Not a Social Media user

Q16. During lockdown, at some places Police was very well-behaved while at some other places Police misbehaved with the common people. Considering this locality, how do you rate the behavior of the Police during lockdown- very good, good, bad or very bad?
            1. Very good   2. Good   3. Bad   4. Very bad   8. NR

Q17. How often did it happen with you or your family members that you/they went out for the following purposes but the Police stopped you/them and forced to return- always, many times, a few times, rarely or never?

	Always	Many times	A few times	Rarely	Never	NR
a. To buy some essential food or medicines	1	2	3	4	5	8
b. To your workplace/Office	1	2	3	4	5	8

Q18. During lockdown, many Police personnel were deployed in various public places. Did their presence make you feel secure or did you feel threatened by their presence?
            1. Felt secure   2. Felt threatened   3. No impact at all *(Silent option)*   8. NR

Q19. Do you know of any police personnel living in this locality or deployed here getting infected by Coronavirus?   2. Yes   1. No   8. NR

Q19a. *(If yes)* How much did people living here fear of contracting virus because of him/her- a lot, somewhat, not much or not at all? 1. A lot   2. Somewhat   3. Not much   4. Not at all 8. NR

Q20. When lockdown was in place, did you witness any of the following?

	Yes	No	NR
a. Police speaking in a rude language with a civilian.	2	1	8
b. Use of force on a civilian by Police.	2	1	8
c. Police providing help to a civilian in need.	2	1	8

Q21. Now, speaking broadly about the rules and regulations imposed during lockdown, did you find them reasonable or unreasonable?   1. Reasonable   2. Unreasonable   8. NR

Q21a. *(If unreasonable)* Police had to take the blame for enforcing such unreasonable rules. Do you agree or disagree?   1. Agree   2. Disagree   8. NR

Q22. In your experience, when lockdown was in place, did the Police discriminate between the following groups of people or did it treat them in the same manner? *(If 'discriminated', ask 'whom did the Police favor more')*
a. Rich and Poor   1. Favored rich   2. Favored Poor   3. Same treatment   8. NR
b. Local people and Migrants   1. Favored local people   2. Favored Migrants 3. Same treatment   8. NR

Q23. How often did you have to show your Id card/ e-pass to the Police while travelling during lockdown- always, many times, a few times, rarely or never?-
            1. Always   2. Many times   3. A few times   4. Rarely 5. Never 8. NR   9. NA/Did not travel

Q24. *(If working)* While lockdown was in place, did you need to go out to work due to financial difficulty?   2. Yes   1. No   8. NR   9. NA

Q25. During lockdown, thousands of migrant laborers were stranded at different places and wanted to go home. Did you witness any Police personnel facilitating them with any of the following?

	Yes	No	NR
a. Facilitating homeward journey of stranded migrants at Bus terminals or Railway Stations.	2	1	8
b. Facilitating homeward journey of stranded migrants who had to walk on foot.	2	1	8
c. In making the essential food items available to them.	2	1	8
d. Making arrangements for their stay/rest during night.	2	1	8

Q26. I will read out two statements, tell me which of the two you agree more with?

Statement I: "Had the government given some time before enforcing lockdown, the issue of migrants stranded at different locations would not have arisen."

Statement II: "If the government had given some time before enforcing lockdown, the basic purpose behind lockdown would have been defeated."

1. Agree with Statement I 2. Agree with Statement II 8. NR

Q27. While some feel that during lockdown, the RWAs acted within their limits, while there are some others who think they went outside their limited authority and were trying to needlessly police the residents. In your experience, did the RWA of your locality function within its limit, or did they try to needlessly police the residents?

1. Acted within its limits 2. Tried to needlessly police the residents 8. NR

Q28. During Corona outbreak/lockdown, how common were the following incidents in your locality - very, somewhat, not much or not at all?

	Very	Somewhat	Not much	Not at all	NR
a. Confrontation/Argument between Police and the residents.	1	2	3	4	8
b. Confrontation/Argument between RWA (Resident Welfare Association) members and the residents.	1	2	3	4	8
c. Misbehavior with Doctors/Nurses by neighbors or landlords.	1	2	3	4	8
d. Forceful evacuation of tenants by landlords.	1	2	3	4	8

Q29. In your opinion, how efficient was the *(name of the State)* Police in controlling the Coronavirus outbreak in your City - very, somewhat, not much or not at all?

1. Very 2. Somewhat 3. Not much 4. Not at all 8. NR

Q30. Now I will read out two statements, tell me which of the two you agree more with?

Statement I: "When the lockdown was declared by the Govt., despite a short notice, Police managed to control the situation really well".

Statement II: "Sudden declaration of lockdown made it very difficult for the Police to control the situation."

1. Agree with Statement I 2. Agree with Statement II 8. NR

Q31. According to you, to what extent did the people living in this locality followed the rules and regulations imposed during lockdown- completely, to a large extent, to some extent, not much, or not at all? 1. Completely 2. To a large extent 3. To some extent

4. Not much 5. Not at all 8. NR

Q32. When lockdown was in place, did you come across any incident of a confrontation between local people and the Police.

	Yes	No	NR
a. …at local shops selling essential food items.	2	1	8
b. …during food distribution.	2	1	8
c. …while checking travel passes**.**	2	1	8
d. …in a contagious zone.	2	1	8
e. …in any other situation. *(Specify)* _____	2	1	8

Q33. How often did you come across a situation where the Police used some kind of force, like hitting with a *danda (stick),* in order to make people follow the rules during lockdown- very often, sometimes, rarely or never?   1. Very often   2. Sometimes   3. Rarely   4. Never   8. NR

Q34. In your experience of last few months, how capable is our Police in handling the pandemic situations like Corona - a lot, somewhat, not much or not at all?

      1. A lot   2. Somewhat   3. Not much   4. Not at all   8. NR

Q35. According to you, what was the biggest hurdle/difficulty for Police while handling Corona pandemic? *(Record exact answer; Code from the Codebook)*

_____ 98. NR

Q36. When lockdown was in place, do you think it was easy for some people to get away with the restrictions and prohibitions imposed, or were the restrictions same for everyone?

      1. Yes, it was easier for some people   2. No, it was same for everyone   8. NR

Q37. Considering how they performed during the Corona outbreak, has your trust in *(name of the State)* Police increased or decreased?   1. Increased   2. Decreased

                                3. Same as before / No change   8. NR

Q38. Did you download the *'Arogya Setu App'* in your phone?

      2. Yes   1. No   3. Don't have a Smartphone   4. Haven't heard about it   8. NR

Q38a. *(If yes)* Did you download it on your own, or were you asked to download it mandatorily by your employer or police or someone else?   1. On my own   2. Asked by employer   3. Asked by Police

                             4. Asked by someone else *(Specify)* _____ 8. NR

Q39. According to you, how efficient was the *'Arogya Setu App'* in tracing the Coronavirus cases- very, somewhat, not much or not at all?   1. Very   2. Somewhat   3. Not much

                             4. Not at all   5. Haven't heard about it   8. NR

Q40. After the Coronavirus pandemic, in your mind, has the image of the police improved, deteriorated or remained the same?   1. Improved   2. Deteriorated

                             3. Remained the same   8. NR

Q41. If you have to name just one task/duty in which Police did really well during Corona outbreak, what would that be? *(Write exact answer; Code from the Codebook)*

_____ 98. NR

Q41a. And according to you, what would be that one task/duty in which Police failed completely? *(Write exact answer; Code from the Codebook)* _____ 98. NR

Q42. According to you, what is the single most important step that the Police should take in order to deal with pandemics like Coronavirus in a more efficient manner in the future? *(Write exact answer; Code from the Codebook)* _____ 98. NR

B5. How regularly do you do the following – daily, sometimes, rarely or never?

	Daily	Sometimes	Rarely	Never	NR
a. Watch television?	1	2	3	4	8
b. Read the newspaper/s?	1	2	3	4	8
c. Listen to radio?	1	2	3	4	8
d. Use internet?	1	2	3	4	8

B6. How often do you use the following - many times a day, once or twice a day, some days a week, some days a month, very rarely or never?

	Many times a day	Once or twice a day	Some days a week	Some days a month	Very rarely	Never	No account	NR
a. Facebook	1	2	3	4	5	6	7	8
b. Twitter	1	2	3	4	5	6	7	8
c. WhatsApp	1	2	3	4	5	6	7	8
d. Instagram	1	2	3	4	5	6	7	8
e. Youtube	1	2	3	4	5	6	7	8

B7. What is your main occupation? *(Record & consult codebook. If retired, find out previous job. If student/house wife, note down. If farmer, ask land size owned/cultivated)*

_____ 98. NR

B7a. Are you the main earner of your household?   2. Yes   1. No

B7b. *(If No in B7a)* What is the occupation of the main earner of your household? *(Record exactly and consult codebook)* _____ 98. NR   99. NA

B8. Are you married?   1. Married   2. Married (No Gauna/not started living together)

3. Widowed   4. Divorced   5. Separated   6. Deserted

7. Unmarried/Single   8. Live with partner but not married   9. NR

B8a. *(If Married)* Do you have any children?   2. Yes   1. No   8. NR   9. NA

B8b. *(If Yes in QB8a)* Is it a son or a daughter?   1. Son   2. Daughter   3. Both   4. None   8. NR   9. NA

B9. What is your Caste/Jati-biradari/Tribe name? *(Consult code book for code)*

_____

B9a. And what is your caste group?   1. Scheduled Caste (SC)   2. Scheduled Tribe (ST)

3. Other Backward Classes (OBC)   4. Other

B10. What is your religion?   1. Hindu   2. Muslim   3. Christian   4. Sikh   5. Buddhist/Neo Buddhist

6. Jain   7. Parsi   8. No religion   9.Others *(Specify)* _____

B11. What kind of mobile phone do you have – a normal phone or a smart phone with a touch screen?   1. Normal phone   2. Smart phone   3. Don't have a phone   8. No answer

B11a. *(If respondent has a mobile phone)* Does your phone have an internet connection?

2. Yes   1. No   8. NR   9. NA

B12. Do you have an Aadhar card?   2. Yes   1. No   8. NR

B13. Type of house where the respondent lives

      1. House/Flat/Bunglow   2. House/Flat with 5 or more rooms

      3. House/Flat with 4 rooms   4. Houses/Flat with 3 rooms 5. Houses/Flat with 2 rooms

      6. House with 1 room   7. Mainly Kutcha house   8. Slum/Jhuggi Jhopri   9. NA.

B14. A Total no. of family members living in the household?

                     Adults_____ Children____ *(If more than 9, code 9)*

B15. Do you or members of your household have the following things?

	Yes	No
a. Car/Jeep/Van	2	1
b. Scooter/Motorcycle/Moped	2	1
c. Airconditioner	2	1
d. Computer/laptop/i-Pad	2	1
e. Electronic Fan/Cooler	2	1
f. Washing machine	2	1
g. Fridge	2	1
h. Television	2	1
i. Bank/Post office account	2	1
j. ATM/Debit/Credit card	2	1
k. LPG gas	2	1
l. Toilet inside the house	2	1
m. Motorised Pumping set	2	1
n. Tractor	2	1
o. Handpump inside the house	2	1

B16. Total monthly household income - putting together the income of all members of the houshold?

      01. Less than 1000   02. 1001 to 2000   03. 2001 to 3000   04. 3001 to 5000

      05. 5001 to 7500   06. 7501 to 10000   07. 10001 to 15000   08. 15001 to 20000

      09. 20001 to 30000   10. 30001 to 50000   11. 50001 and above   98. No response

B17. Mobile/ Telephone number of the respondent? **Mobile _____**

INVESTIGATOR'S INTRODUCTION AND STATEMENT OF INFORMED CONSENT

_My Name is _____ and I am from Lokniti–CSDS: Centre for the Study of the Developing Societies (Please mention your university's name here), a research institute based in Delhi. We are doing a survey of police across the country, to gather their perspective towards the police system and criminal justice system. It covers aspects such as conditions of duty hours, work-stress, obstacles in investigation, etc. We are interviewing thousands of police personnel and their family, across the country. Based on this study, a report on the status of policing in India will be produced._

This survey is an independent study and it is not linked to any political party or government agency. Whatever information you provide will be kept strictly confidential. The findings of the survey will be used for research work.

Participation in this survey is voluntary and it is entirely up to you answer or not to answer any question that I ask. We hope that you will take part in this survey since your participation is important. It usually takes 30–40 minutes to complete this interview. Please spare some time for the interview and help me in completing this survey.

A1. Did the respondent give consent? *(Put a tick and then proceed with interview)* ☐

State ID	District ID	Respondent S. No.
☐☐	☐☐	☐☐☐

Z1. State

Z2. City _____

Z3. District: _____

Z4. Date of Interview *(dd/mm)* _____

Z6: Name of Investigator *(Write your Roll No. in the box)* _____

Date ☐ **Month** ☐☐

Investigator Roll No. ☐☐

INTERVIEW BEGINS:

B1. Presently, what is your rank within the police force?

    1. Constable   2. Head constable   3. Assistance sub-inspector   4. Sub-inspector

    5. Inspector   6. Circle Inspector   7. ASP/Dy. SP   8. Other_____   9. No response

B1a. Are you in civil police or armed police?

    1. Civil Police   2. Armed Police   3. Other_____   8. No response

B1b. In this posting, what is the main task that you usually perform daily?*(Record exactly, coding will be done at CSDS Delhi)* _____ 98. No response

B2. How long have you been in police service? *(No. of years)* _____ *(If less than one year, Code 01)*

B3. Where are you currently posted–Police Station, Police Outpost, Cyber Cell, Armed Police Battalion or anywhere else? 1. Police Station   2. Police Outpost   3. Cyber Cell

    4. Armed Police Battalion 5. Anywhere else_____   8. No Response

B4. How long have you been at your current place of posting? *(Number of years)* _____ *(If less than one year, Code 01)*

B5. Does your family live with you at this posting?   2. Yes   1. No   8. No response

B5a. *(If yes)* During the Coronavirus outbreak, were you living with a family member who was more vulnerable to contracting Coronavirus- like children, a pregnant woman, an old person, or someone with a prolonged illness?   2. Yes   1. No   8. No response

Q1. In your experience, compared to normal times, was the policing during the time of Corona outbreak/lockdown any different or was it the same as before?

                1. Different   2. Same as before   8. NR

Q2. During Coronavirus outbreak, Police adopted many contactless methods to protect its force from the virus. Was any of the following installed in your Police Station?

	Yes	No	NR
a. Sensor-based sanitization machine.	2	1	8
b. Thermal cameras.	2	1	8
c. Video-intercom device.	2	1	8
d. UV disinfection box.	2	1	8

Q2e. How do you rate the cleanliness and hygiene conditions of Police Stations and Police Vehicles during last few months- very good, good, bad, or very bad?

    1. Very good   2. Good   3. Bad   4. Very bad   8. NR

Q3. During Corona virus outbreak, in some States, the Police personnel suffering from some illness or the ones who were 55 years or above, were either shifted to low-risk areas or were given a complete rest. Do you know of any police personnel who was shifted to a low-risk area or given complete rest?   2. Yes   1. No

        3. No such provision implemented here *(silent option)*   8. NR

Q3a. And were the Police personnel allowed leaves if they had any symptoms for Coronavirus, like fever, coughing etc.?   2. Yes   1. No   8. No response

Q4. In order to protect police personnel from contacting Coronavirus, to what extent was it possible to maintain physical distancing while performing your duties- to a large extent, to some extent, not much, or not at all?   1. To a large extent   2. To some extent

        3. Not much   4. Not at all   8. NR

Q5. During last few months, did the department make any arrangement for regular health-checkups for the Police personnel performing various tasks during Corona outbreak?

      2. Yes   1. No   3. Only checked those having fever or other visible symptoms *(silent option)*   8. NR

Q6. In last few months, some Police personnel also got infected with Coronavirus. How many such cases of Police personnel getting Coronavirus did this locality encounter- many, a few, hardly any, or no case at all?   1. Many   2. A few   3. Hardly any   4. No case at all 8. NR

Q6a. And how many cases did this locality encounter of the family members of Police personnel getting infected with Coronavirus- many, a few, hardly any, or no case at all?

      1. Many   2. A few   3. Hardly any   4. No case at all 8. NR

Q7. Compared to normal times, how much did the Police increase surveillance during the lockdown- a lot, somewhat, a little or was it the same as before?   1. A lot   2. Somewhat   3. A little

        4. Same as before   8. NR

Q8. What was the main task assigned to you during the lockdown? *(Write exact answer; Code from the Codebook)* _____ 98. NR

Q9. During lockdown, thousands of migrant laborers were stranded at different places and wanted to go home. Were you deployed to facilitate them with any of the following?

	Yes	No	NR
a. Facilitating homeward journey of stranded migrants at Bus Terminals/Railway Stations .	2	1	8
b. Facilitating homeward journey of stranded migrants who had to walk on foot.	2	1	8
c. In making the essential food items available to them.	2	1	8
d. Making arrangements for their stay/rest during night.	2	1	8

Q10. Do you think there were enough rooms for the migrants in the shelters provided for their stay?

<div align="center">2. Yes   1. No   8. No Response</div>

Q10a. How often did you come across a situation where migrants were trying to enter shelters but police had to resort to using force to stop them, as there was no space for them in the shelters- many times, a few times, rarely or never?   1. Many times   2. A few times
<div align="right">3. Rarely   4. Never   8. NR</div>

Q11. Corona virus is highly contagious. Considering the nature of your job, how much did you fear of catching the virus while on duty during the lockdown- a lot, somewhat, a little, or not at all?

<div align="center">1. A lot   2. Somewhat   3. A little   4. Same as before 8. NR</div>

Q12. During Corona outbreak, after finishing with your duty hours, did you have to go back to your family every day?   2. Yes   1. No   8. No Response

Q13. *(If yes in Q12)* While going back to your family after finishing your duty hours, was it possible for you to practice the following?

	Yes	No	NR	NA
a. Washing or sanitizing yourself before entering home.	2	1	8	9
b. Washing your clothes separately.	2	1	8	9
c. Maintaining physical distance with all the family members.	2	1	8	9
d. Staying in complete isolation in a different room.	2	1	8	9

Q14. In your experience, did the Police in this locality face any of the following while fighting Coronavirus outbreak?

	Yes	No	NR
a. Lack of financial resources .	2	1	8
b. Shortage of staff.	2	1	8
c. Lack of coordination with police of other regions/districts.	2	1	8
d. Confusion regarding who needed to arrange for shelter for migrants.	2	1	8

Q15. During Corona outbreak, were you adequately provided with the following while on duty?

a. Mask	1. Yes, adequately	2. Not adequately	3. Not provided at all	8. NR
b. Soap	1. Yes, adequately	2. Not adequately	3. Not provided at all	8. NR
c. Senitizer	1. Yes, adequately	2. Not adequately	3. Not provided at all	8. NR

Q16. Were you provided with some special training in how to deal with the public during Coronavirus outbreak?   2. Yes   1. No   8. No Response

Q16a. And were the Police personnel deployed in sensitive zones provided with the PPE kits (Personal Protective Equipment)?   2. Yes   1. No   8. No Response

Q17. During Corona outbreak some States had special arrangement for those Police personnel who were given duties in high-risk zones. Did the government arrange for any of the following in your region?

	Yes	No	NR
a. Special accommodation for the Police personnel, so that they don't have to go back to their families every day.	2	1	8
b. Dedicated Corona/COVID Health Centers or 'special wards' in Hospitals for Police.	2	1	8
c. Special insurance cover or financial assistance to family, in case of Police personnel dying due to Corona.	2	1	8
d. Additional monetary incentives for those deployed in high-risk zones.	2	1	8

Q18. How many hours did you work daily, when the lockdown was in place?*(Code the number of hours)* _____ 98. NR

Q18a. And what used to be your daily working hours in normal times, i.e. before the lockdown? *(Code the number of hours)* _____ 98. NR

Q19. If given a choice, would have taken a leave and stayed at home during Corona outbreak for your own safety? 2. Yes 1. No 8. No Response

Q20. In your experience, how difficult was it for the Police to control the situation, when the countrywide lockdown was suddenly announced - very difficult, somewhat difficult, not much difficult or not at all difficult? 1. Very difficult 2. Somewhat difficult 3. Not much 4. Not at all 8. NR

Q21. At some places, it was very difficult for the Police to control migrants walking towards their homes while lockdown was in place. In your experience, how difficult was it for the Police in this region to control migrants walking towards their homes - very, somewhat, not much or not at all? 1. Very difficult 2. Somewhat difficult 3. Not much 4. Not at all 8. NR

Q21a. And how often did the Police had to resort to the use of force to control the migrants walking towards their homes- very often, a few times, rarely or never? 1. Very often 2. A few times 3. Rarely 4. Never 8. NR

Q22. During last few months, how many times did you or your team had to take the following measures with the people who violated lockdown rules - many times, a few times, rarely or never?

	Many times	A few times	Rarely	Never	NR
a. Imposing fine/penalty.	1	2	3	4	8
b. Leaving them after giving some minor punishment.	1	2	3	4	8
c. Resort to the use of force.	1	2	3	4	8
d. Detaining/arresting them.	1	2	3	4	8

Q23. How much did the lockdown affect the normal functioning of the Police, like maintaining law and order or investigating crimes etc.- a lot, somewhat, not much or not at all? 1. A lot 2. Somewhat 3. Not much 4. Not at all 8. NR

Q24. Some regions saw a decline in crime rate during lockdown, compared to earlier. What about your region? Did the overall crime rate increase or decrease when lockdown was in place? 1. Increased 2. Decreased 3. No change 8. NR

Q24a. And compared to earlier times, did the number of complaints or FIRs/NCRs registered in your Police Station increase or decrease during the lockdown? 1. Increased 2. Decreased 3. No change 8. NR

Q25. In your experience, to what extent was it possible for the Police to follow the proper legal procedure while maintaining law and order or investigating crimes when the lockdown was in place- completely, to some extent, not much or not at all possible? 1. Completely 2. To some extent 3. Not much 4. Not at all possible 8. NR

Q26. During lockdown, did the general crimes like theft, robbery, kidnapping, murder increase or decrease? 1. Increased 2. Decreased 3. No change 8. NR

Q26a. Since the shops were shut due to lockdown, did the crimes like illegal trade of alcohol or tobacco products increase or decrease? 1. Increased 2. Decreased 3. No change 8. NR

Q26b. And what about the incidents related to Cyber-crimes? Did it show an increase or decrease? 1. Increased 2. Decreased 3. No change 8. NR

Q26c. During lockdown, did the incidences of domestic violence against women increase or decrease in this locality? 1. Increased 2. Decreased 3. No change 8. NR

Q27. According to you, how much did Police make use of social media platforms, like Facebook and WhatsApp etc., to share relevant information regarding Corona virus and lockdown with the people- a lot, somewhat, not much or not at all?   1. A lot   2. Somewhat
3. Not much   4. Not at all   8. NR

Q28. In some localities people were very supportive and properly followed all the rules and regulations during lockdown, while in some others they were not supportive at all. What about your region? How supportive were the people in the following localities -Very, somewhat, not much, or not at all?

	Very	Somewhat	Not much	Not at all	NR
a. Poor localities, like slums or jhuggis.	1	2	3	4	8
b. Middle class localities, like flats or gated colonies.	1	2	3	4	8
c. Rich localities, like independent bungalows.	1	2	3	4	8

Q29. When lockdown was in place, did you come across any incident of a confrontation between local people and the Police.

	Yes	No	NR
a. ...at local shops selling essential food items.	2	1	8
b. ...during food distribution.	2	1	8
c. ...while checking travel passes**.**	2	1	8
d. ...in a contagious zone.	2	1	8
e. ...in any other situation. *(Specify)* _____	2	1	8

Q30. In your experience of last few months, how much do you think the Police is capable in handling such pandemic situations - a lot, somewhat, not much or not at all?
1. A lot   2. Somewhat   3. Not much   4. Not at all   8. NR

Q31. According to you, what was the biggest hurdle/difficulty for the Police while handling Coronavirus pandemic? (*Write exact answer; Code from the Codebook*) _____ 98. NR

Q32. When lockdown was in place there were various kind of prohibitions imposed on all the citizens. Do you think compared to the poor, the rich people got away easily, or were the prohibitions the same for everyone?   2. Yes, rich got away easily
1. No, they were same for everyone   8. NR

Q33. In many government offices, the employees were asked to compulsorily download the *'Arogya Setu App'* in their phones. Were you and your colleagues made to download this app?
2. Yes   1. No   3. Haven't heard about this app *(Silent option)*   8. NR

Q34. Did the *'Arogya Setu App'* help Police in any of the following?.

	Yes	No	NR
a. Tracing people with Coronavirus symptoms .	2	1	8
b. Identifying containment zones or high-risk zones.	2	1	8

Q35. How much do you think being on regular duty during Coronavirus outbreak have impacted the mental health of the Police personnel like you- a lot, somewhat, not much or not at all?
1. A lot   2. Somewhat   3. Not much   4. Not at all   8. NR

Q36. According to you, during Corona outbreak, was the media coverage of *(name of the State)* Police positive or negative?   1. Positive   2. Negative   8. NR

Q37. Do you support or oppose the following?

	Support	Oppose	NR
a. Decongesting prisons by setting minor offenders or Under-Trials free or releasing them on bail to contain the spread of Coronavirus.	1	2	8
b. Arresting protestors and activists during lockdown, who were active before.	1	2	8
c. Arresting people for lockdown violation.	1	2	8

Q38. According to you, what was the biggest challenge faced by the Police while performing daily duties during the Coronavirus pandemic / lockdown? *(Record exactly, consult code book and code later)* _____ 98. NR

B6. What is your age? *(in completed years)* _____ 98. No Response *(Code 95 for 95 yrs & above)*

B7. Gender: 1. Male 2. Female 3. Other

B8. Up to what level have you studied? *(Record exactly and consult code book)*

_____ 9. No response

B9. And what is your caste group? 1. Scheduled Caste (SC) 2. Scheduled Tribe (ST)

3. Other Backward Classes (OBC) 4. Other

B9a. What is your Caste/Jati-biradari/Tribe name? *(Consult code book for code)*

_____

B10. What is your religion? 1. Hindu 2. Muslim 3. Christian 4. Sikh 5. Buddhist/Neo Buddhist

6. Jain 7. Parsi 8. No religion 9. Others *(Specify)* _____

B11. Are you married? 1. Married 2. Married (No Gauna/not started living together)

3. Widowed 4. Divorced 5. Separated 6. Deserted

7. Unmarried/Single 8. Live with partner but not married 9. NR

B12. What kind of mobile phone do you have- a simple phone or a smart phone with a touch screen?

1. Simple phone 2. Smart phone 3. Do not have a phone 8. NR

B12a. *(If respondent has a mobile phone)* Does you phone have an internet connection?

2. Yes 1. No 8. NR 9. NA

B13. At your home, what language do you speak in the most while conversing with your family members? *(Note down answer and consult codebook for codes)* _____ 98. NR

B14. Total no. of family members living in the household?

Adults_____ Children_____ *(If more than 9, code 9)*

B15. Do you suffer from any of the following?

	Yes	No	NR
a. Chronic Respiratory Disease or Lung disease.	2	1	8
b. Cardiovascular or Heart disease.	2	1	8
c. Hypertension (High Blood Pressure).	2	1	8
d. Diabetes.	2	1	8
e. Any other chronic disease *(Specify)*_____.	2	1	8

B16. How many rooms did you have in the house/accommodation where you were staying during Coronavirus outbreak/lockdown?

1. One 2. Two 3. Three
4. Four 5. Five 6. Six or more

B17. Do you or members of your household have the following things?

	Yes	No
a. Car/Jeep/Van	2	1
b. Scooter/Motorcycle/Moped	2	1
c. Airconditioner	2	1
d. Computer/laptop/i-Pad	2	1

e. Washing machine		2	1
f. Fridge		2	1
g. Television		2	1
h. Bank/Post office account		2	1
i. ATM/Debit/Credit card		2	1
j. LPG gas		2	1
k. Toilet inside the house		2	1

B18. Total monthly household income - putting together the income of all members of the houshold?

01. Less than 1000	02. 1001 to 2000	03. 2001 to 3000	04. 3001 to 5000
05. 5001 to 7500	06. 7501 to 10000	07. 10001 to 15000	08. 15001 to 20000
09. 20001 to 30000	10. 30001 to 50000	11. 50001 and above	98. No response

B19. Mobile/ Telephone number of the respondent? **Mobile _____**